

**City of Salem Approved Monthly Rates 1-1-2021**

TYPE OF SERVICE	City of Salem Approved Monthly Rates 1-1-2021		
	Marion	Polk	
<b>1) RESIDENTIAL – CURB SIDE CART1 SERVICE PACKAGES</b>			
(a) <b><u>20 gallon solid waste cart service w/o mixed organics1,2,4</u></b>	\$19.95	\$18.40	
Service consists of one 20 gallon solid waste cart collected weekly, one 95 gallon mixed recycle3 cart collected bi-weekly, and one recycle bin collected bi-weekly. This service does not include mixed organics or other extra services. This service requires user to regularly recycle curbside materials.			
(b) <b><u>20 gallon solid waste cart service</u></b>	\$28.55	\$23.30	
Service consists of one 20 gallon solid waste cart collected weekly, one 95 gallon mixed organics4 cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one recycle bin collected bi-weekly.			
Each occasional extra5 per pick up (35 gallon equals 60 lbs.)			
	\$5.25	\$4.00	
(c) <b><u>35 gallon solid waste cart service</u></b>	\$32.05	\$26.30	
Service consists of one 35 gallon solid waste cart collected weekly, one 95 gallon mixed organics4 cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one recycle bin collected bi-weekly.			
Each occasional extra per pick up (35 gallon equals 60 lbs.)			
	\$5.25	\$4.00	
(d) <b><u>65 gallon solid waste cart</u></b>	\$41.80	\$31.80	
Service consists of one 65 gallon solid waste cart collected weekly, one 95 gallon mixed organics4 cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one recycle bin collected bi-weekly.			
Each occasional extra per pick up (35 gallon equals 60 lbs.)			
	\$5.25	\$4.00	
(e) <b><u>Residential Non-customer (mixed organics4 cart1 only)</u></b>	\$11.05	\$10.40	
Service consists of one 95 gallon mixed organics cart collected weekly.			
(f) <b><u>Other fees and charges</u></b>			
Senior Citizen / Disable Head of Household discount6 off any residential package.	10%	10%	Forced Polk to equal Marion
Additional solid waste cart weekly service.			
35 gallon cart	\$16.15	\$12.55	
65 gallon cart	\$25.95	\$18.50	
Additional mixed organics carts weekly service.			
95 gallon cart	\$9.25	\$8.50	
Additional recycling cart bi-weekly service			
95 gallon cart	\$5.55	\$5.55	Forced Polk to equal Marion
Damaged7 Cart Fee.			
	\$75.00	\$75.00	Forced Polk to equal Marion
<b>2) RESIDENTIAL – HARDSHIP8 SERVICE PACKAGES</b>			
(a) <b><u>20 gallon solid waste cart service</u></b>	\$30.40	\$26.85	
Service consists of one 20 gallon solid waste cart collected weekly, one 95 gallon mixed organics cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one recycle bin collected bi-weekly. See definition for eligibility			
(b) <b><u>35 gallon solid waste cart service</u></b>	\$33.60	\$27.35	
Service consists of one 35 gallon solid waste cart collected weekly, one 95 gallon mixed organics cart collected weekly, one 95 gallon mixed recycle cart collected bi-weekly, and one recycle bin collected bi-weekly. See definition for eligibility			
<b>3) RESIDENTIAL – OTHER</b>			
(a) <b><u>Residential (Recycler only)</u></b>	\$12.20	\$12.20	Forced Polk to equal Marion
Service consists of one 95 gallon mixed recycle cart and one recycle bin collected bi-weekly on regular service day in that area.			
(b) <b><u>On-Call or Off-Route (35 gallon)</u></b>	\$11.15	\$9.65	
Service consists of one 35 gallon solid waste cart collected at curbside on the same day as regular weekly service in that area. (If mixed organics is requested, utilize regular service options identified above).			
<b>4) RESIDENTIAL – INFECTIOUS WASTE</b>			
Sharps Container9- delivery, collection and disposal.	\$15.95	\$15.95	Forced Polk to equal Marion
<b>5) MULTI-FAMILY COMPLEXES10 AND MOBILE HOME PARKS</b>			
(a) <b><u>Each 35 gallon cart - curb side only</u></b>	\$22.00	\$18.10	
Service consists of one 35 gallon solid waste cart collected weekly and mixed recycling collected biweekly or as needed. Franchisee determines mixed recycling service based on access (single bill).			

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Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$5.25	\$4.00
(b) <b><u>Each 65 gallon cart - curb side only</u></b> Service consists of one 65 gallon solid waste cart collected weekly and mixed recycling collected biweekly or as needed. Franchisee determines mixed recycling service based on access (single bill). Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$32.30	\$25.85
a) <b><u>One 95 gallon mixed organics cart (up to 25% food waste)3,4</u></b>  Service consists of one 95 gallon mixed organics cart collected weekly. Food waste may not constitute more than 25 percent of the mixed organics for this service.	\$16.60	\$14.05
b) <b><u>35 gallon food waste and food soiled paper cart 15,16</u></b> Service includes weekly collection of one 35 gallon cart consisting of food waste and food soiled paper only.	\$10.15	\$9.25
c) <b><u>65 gallon food waste and food soiled paper cart15,16</u></b> Service includes weekly collection of one 65 gallon cart consisting of food waste and food soiled paper only.	\$15.75	\$14.25
d) <b><u>95 gallon food waste and food soiled paper cart15,16</u></b> Service includes weekly collection of one 95 gallon cart consisting of food waste and food soiled paper only.	\$21.30	\$19.15
e) <b><u>1 yard food waste and food soiled paper container15,16</u></b> Service includes weekly collection of one, 1 yard food waste and food soiled paper container (or equivalent 100 gallon tub).	\$75.05	\$68.50
f) <b><u>2 yard food waste and food soiled paper container15,16</u></b> Service includes weekly collection of one, 2 yard food waste and food soiled paper container.	\$135.65	\$124.05
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6) <b>COMMERCIAL</b>		
(a) <b><u>35 gallon cart service</u></b> Service consists of one 35 gallon solid waste cart collected weekly and one 95 gallon mixed recycle cart collected bi-weekly. This service does not include mixed organics or other extra services.	\$22.10	\$21.40
(b) <b><u>65 gallon cart service</u></b> Service consists of one 65 gallon solid waste cart collected weekly and one 95 gallon mixed recycle cart collected bi-weekly. This service does not include mixed organics or other extra services.	\$34.10	\$33.15
(c) <b><u>95 gallon cart service</u></b> Service consists of one 95 gallon solid waste cart collected weekly and one 95 gallon mixed recycle cart collected bi-weekly. This service does not include mixed organics or other extra services.  Each occasional extra per pick up (35 gallon equals 60 lbs.)	\$46.40	\$41.40
	\$7.15	\$7.20
<b>Mixed Organics and Food Waste4,15,16</b>		
a) <b><u>One 95 gallon mixed organics cart (up to 25% food waste)4,15</u></b>  Service consists of one 95 gallon mixed organics cart collected weekly. Food waste may not constitute more than 25 percent of the mixed organics for this service.	\$16.60	\$14.05
b) <b><u>35 gallon food waste and food soiled paper cart15,16</u></b> Service includes weekly collection of one 35 gallon cart consisting of food waste and food soiled paper only.	\$10.15	\$9.25
c) <b><u>65 gallon food waste and food soiled paper cart15,16</u></b> Service includes weekly collection of one 65 gallon cart consisting of food waste and food soiled paper only.	\$15.75	\$14.25
d) <b><u>95 gallon food waste and food soiled paper cart15,16</u></b> Service includes weekly collection of one 95 gallon cart consisting of food waste and food soiled paper only.	\$21.30	\$19.15
e) <b><u>1 yard food waste and food soiled paper container15,16</u></b> Service includes weekly collection of one, 1 yard food waste and food soiled paper container (or equivalent 100 gallon tub).	\$75.05	\$68.50
f) <b><u>2 yard food waste and food soiled paper container15,16</u></b> Service includes weekly collection of one, 2 yard food waste and food soiled paper container.	\$135.65	\$124.05

7) **COMMERCIAL MEDICAL WASTE COLLECTION**

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TYPE OF SERVICE	Marion	Polk	
Service provided by Marion Environmental Services.			
(a) Low Volume Generators (1-59 boxes per month)			
20 gallon box/bag	\$27.00	\$27.00	Forced Polk to equal Marion
Each additional box/bag	\$21.20	\$21.20	Forced Polk to equal Marion
35 gallon box/bag	\$30.40	\$30.40	Forced Polk to equal Marion
Each additional box/bag	\$24.60	\$24.60	Forced Polk to equal Marion
(b) High Volume Generators (60+ boxes per month)			
20 gallon box/bag	\$18.35	\$18.35	Forced Polk to equal Marion
Each additional box/bag	\$14.40	\$14.40	Forced Polk to equal Marion
Salem Hospital - Collection/Disposal Only	\$7.65	\$7.65	Forced Polk to equal Marion
35 gallon box/bag	\$20.60	\$20.60	Forced Polk to equal Marion
Each additional box/bag	\$16.65	\$16.65	Forced Polk to equal Marion
Salem Hospital - Collection/Disposal Only	\$8.20	\$8.20	Forced Polk to equal Marion
<b>Supplies:</b>			
(a) Supplies (not a monthly rate except for storage receptacle rental)			
Lids (20/35 gallons)	\$4.40	\$4.40	Forced Polk to equal Marion
Sharps container	\$7.90	\$7.90	Forced Polk to equal Marion
Franchisees sharps case	\$179.50	\$179.50	Forced Polk to equal Marion
Franchisees sharps containers	\$4.50	\$4.50	Forced Polk to equal Marion
20 gallon bag only	\$1.20	\$1.20	Forced Polk to equal Marion
20 gallon box only	\$5.85	\$5.85	Forced Polk to equal Marion
20 gallon box and bag	\$7.00	\$7.00	Forced Polk to equal Marion
20 gallon bag, case of 100	\$117.80	\$117.80	Forced Polk to equal Marion
35 gallon bag only	\$1.75	\$1.75	Forced Polk to equal Marion
35 gallon box only	\$6.70	\$6.70	Forced Polk to equal Marion
35 gallon box and bag	\$8.40	\$8.40	Forced Polk to equal Marion
35 gallon bag, case of 100	\$173.90	\$173.90	Forced Polk to equal Marion
Storage receptacle rental	\$24.70	\$24.70	Forced Polk to equal Marion
<b>8) CONTAMINATION FEE<sup>11</sup></b>			
Residential	\$16.10	\$16.10	Forced Polk to equal Marion
Multi-Family Complexes and Mobile Home Parks	\$16.10	\$16.10	Forced Polk to equal Marion
Commercial	\$16.10	\$16.10	Forced Polk to equal Marion
<b>9) RECEPTACLE SERVICE – WEEKLY (REAR LOAD)</b>			
Service consists of receptacle provided by the Franchisee, weekly collection and disposal.			
One yard - first stop	\$81.55	\$69.20	
Each additional stop	\$71.55	\$59.20	
One and a half yard - first stop	\$114.85	\$97.35	
Each additional stop	\$104.85	\$87.35	
Two yard - first stop	\$147.15	\$125.35	
Each additional stop	\$137.15	\$115.35	
Three yard - first stop	\$211.05	\$179.85	
Each additional stop	\$201.05	\$169.85	
Four yard - first stop	\$268.10	\$228.35	
Each additional stop	\$258.10	\$218.35	
Five yard - first stop	\$328.75	\$279.95	
Each additional stop	\$318.75	\$269.95	
Six yard - first stop	\$385.10	\$313.95	
Each additional stop	\$375.10	\$303.95	
Each extra pick-up will be the regular rate divided by four.			
<sup>a</sup> \$10.00 discount on each additional stop per month.			
Franchisee will move rear-load receptacle not further than length of Franchisee's vehicle, on hard, flat surface.			
Inaccessible container - see item 20 (n) Special Services (Janitorial).			
<b>10) RECEPTACLE – FRONT LOADER</b>			
Service consists of receptacle provided by the Franchisee, weekly collection and disposal.			
Two yard - regular pick-up per week	\$134.85	\$114.55	
Each additional pick-up per week	\$124.85	\$104.55	
Three yard - regular pick-up per week	\$175.35	\$149.30	
Each additional pick-up per week	\$165.35	\$139.30	
Four yard - regular pick-up per week	\$229.30	\$195.45	
Each additional pick-up per week	\$219.30	\$185.45	

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Five yard - regular pick-up per week	\$284.60	\$246.35	
Each additional pick-up per week	\$274.60	\$236.35	
Six yard - regular pick-up per week	\$336.10	\$286.55	
Each additional pick-up per week	\$326.10	\$276.55	
Eight yard - regular pick-up per week	\$443.25	\$355.20	
Each additional pick-up per week	\$433.25	\$345.20	
<p>Additional \$8.00 for counter-balanced lids per month. Each extra pick-up will be the regular rate divided by four. Customer must have receptacle/enclosures unlocked on service day. If not accessible<sup>13</sup>, Franchisee may charge no more than rear loader rate.</p>			
<p><sup>a</sup> \$10.00 discount for each additional stop per month.</p>			
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<b>11) COMPACTED RECEPTACLES, FRANCHISEE OR CUSTOMER SUPPLIED</b>			
<p>Service consists of collection and disposal for any of the receptacles identified in items 1 through 9 that contain mechanically or manually compacted, manually altered or shredded waste.</p> <p>Customers may supply their own compactor and/or the receptacle. However, supplied receptacles must be clearly labeled with owner's name and phone number; compatible with Franchisee equipment; and safe and operable meeting OSHA and ANSI safety standards.</p>	<p>Three times the loose rate identified in 1 through 9 of this exhibit based on</p>	<p>Three times the loose rate identified in 1 through 9 of this exhibit based on</p>	
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<b>12) DROP BOX SERVICE – FRANCHISEE SUPPLIED BOX / LOOSE MATERIAL</b>			
<p>Service consists of receptacle provided by the Franchisee, intermittent collection and disposal.</p>			
(a) Haul charge			
6 yard	\$250.85	\$195.75	
10 yard	\$314.90	\$195.75	
20 yard	\$467.50	\$195.75	
30 yard	\$647.05	\$228.65	
40 yard	\$862.80	\$302.90	
50 yard	\$1,078.45	\$380.05	
+			
Marion County - plus mileage beyond 5-mile radius from base station <sup>12</sup> (see special services for employee/truck). Mileage will apply only to loads hauled directly to a landfill.			
+			
Polk County - plus disposal fee, plus mileage beyond 5-mile radius from base station <sup>12</sup> (see special services for employee/truck). Mileage fee will apply only to loads hauled directly to a landfill.	Varies by customer's location		
		\$60 mileage fee	
(b) Rental			
Per day after first 4 days (96 hours)	\$13.25	\$13.25	Forced Marion to equal Polk
Monthly rental	\$132.10	\$132.10	Forced Marion to equal Polk
Delivery fee - occasional or first time use	\$42.65	\$42.65	Forced Marion to equal Polk
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<b>13) DROP BOX SERVICE – CUSTOMER SUPPLIED BOX / COMPACTED MATERIAL</b>			
<p>Service consists of hauling. Disposal and mileage are additional.</p>			
Minimum haul charge (covers the first 25 yards) Includes 70 minute haul time, additional time at special service rate.	\$260.45	\$260.45	Forced Marion to equal Polk
Each additional yard	\$10.45	\$10.45	Forced Marion to equal Polk
+			
Plus disposal cost multiplied by 1.13 plus mileage			
Mileage is charged beyond 5-mile radius from base station (see special services for employee/truck).	Varies by customer's location		
Inaccessible compactor - see item 20 (n) Special Services (Janitorial).		\$60 mileage fee	
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<b>14) SPECIAL SERVICES NOT LISTED</b>			
<p>Collector will charge the reasonable cost of collection and disposal.</p> <p>Charge to be related to a similar schedule fee where possible.</p>			
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<b>15) Cart Fees</b>			
<p>Exchange Fee: Charge that applies if customer switches service which requires a receptacle to be picked up, redelivered or returned. i.e. Cart Cleaning or switching sizes</p>			
Single cart	\$18.60	\$18.60	Forced Polk to equal Marion
Multiple carts	\$30.95	\$30.95	Forced Polk to equal Marion
<p>Delivery Fee: Charge that applies if established customer adds additional service. i.e. additional mixed organics cart during the summer.</p>			
Single cart	\$18.60	\$18.60	Forced Polk to equal Marion
Multiple carts	\$30.95	\$30.95	Forced Polk to equal Marion
<p>Redelivery Fee: Charge that applies if customer becomes delinquent and carts are brought in and they want to resume service and have carts redelivered.</p>			
Single cart	\$18.60	\$18.60	Forced Polk to equal Marion
Multiple carts	\$30.95	\$30.95	Forced Polk to equal Marion
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<b>16) Late Fee (Formally Service Interruption Fee)</b>			
Flat fee will be charged after 60 days of non-payment.	\$28.05	\$28.05	Forced Polk to equal Marion

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TYPE OF SERVICE	Marion	Polk	
<b>17) NSF &amp; INTEREST CHARGES</b>			
Fee is based upon regulated allowance for such penalty.			
<b>18) BANKRUPTCY</b>			
Service provided. One month advance payment required for residential and commercial service. Payment is due at delivery of service for industrial service.			
<b>19) VACATION CREDIT</b>			
There will be a pro-rated credit allowed on the regular monthly charge for service which is canceled for three weeks or more, when Franchisee is notified in advance of vacation. No credit will be allowed for service which is canceled for less than three weeks. If a three week vacation occurs within a five week month, 1/2 month credit will be issued. Customer may receive credit no more than twice annually.			
<b>20) SPECIAL SERVICES AND FEES</b>			
All other services that may be requested from Franchisees that are not covered in items 1-19 listed above.			
(a) <b>Appliances:</b>			
Service fee for large appliances.	\$18.40	\$18.40	Forced Polk to equal Marion
+ Plus cost for Freon removal plus hourly labor to remove.			
(b) <b>Bathtub/Sink/Toilet:</b>			
Fiberglass tub/shower	\$13.50	\$13.50	Forced Polk to equal Marion
Cast iron tub/shower	\$ negotiable	\$ negotiable	
Sink/toilet	\$11.55	\$11.55	Forced Polk to equal Marion
Double sinks	\$ negotiable	\$ negotiable	
(c) <b>Car Batteries:</b>			
Return to place of purchase. Call recycle hotline 503-390-4000 for drop off locations For Franchisees to pick up at curb.	\$11.55	\$11.55	Forced Polk to equal Marion
(d) <b>Carpets:</b>			
Wet/dry	\$ negotiable	\$ negotiable	
(e) <b>Christmas Trees:</b>			
Up to 8 feet (no tinsel or flocked trees accepted).	\$11.05	\$11.05	Forced Polk to equal Marion
(f) <b>Front/Rear Load:</b>			
Lock & bar charge: one time charge.	\$34.70	\$34.70	Forced Polk to equal Marion
(g) <b>Hot Water Heaters (high / low range):</b>			
<b>Low</b>	\$12.30	\$12.30	Forced Polk to equal Marion
<b>High</b>	\$18.40	\$18.40	Forced Polk to equal Marion
(h) <b>Low Income Disabled Discount:</b>			
Discount to persons meeting Salem City water/sewer assistance program criteria. Franchisee may forward customer name and address to MVGRA for City verification.	10%	10%	
(i) <b>Premium Service:</b>			
Premium Service: Additional charge per cart per month, weekly collection at the house up to 300ft (if over 300ft special services: hourly fee applies). Carts must be accessible with clear and unobstructed access so Franchisee can operate automated equipment. Franchisee may request damage waiver form.	\$7.90	\$7.90	
(j) <b>Recycling:</b>			
Franchisees retain bin ownership. Franchisees will provide one (1) replacement bin upon damage or loss; subsequent bins will be charged per unit. Customers must return bin to Franchisee or leave for next tenant upon moving to new location.	\$11.55	\$11.55	Forced Polk to equal Marion
(k) <b>Carts:</b>			
Rental for solid waste and mixed organics cart when not in service per month. Customer must request credit in advance of vacation. Customer must notify Franchisee of intent to resume service.	\$2.25	\$2.25	Forced Polk to equal Marion
(l) <b>Sharps Containers:</b>			
Franchisee will credit towards current residential medical rate (one-time only) for customer that initially purchased an alien receptacle. Thereafter, Franchisee will provide receptacle at current rate for new service.	\$4.00	\$4.00	Forced Polk to equal Marion
(m) <b>Special Items:</b>			
Rates are disposal only, must add hourly labor as calculated in item 20 (n).			
i. Large furniture (couch, love seat, dresser, etc.)	\$29.00	\$29.00	Forced Polk to equal Marion
ii. Small furniture (armchair) high/low range:			
Low	\$11.55	\$11.55	Forced Polk to equal Marion
High	\$29.00	\$29.00	Forced Polk to equal Marion
iii. Hide-a-bed	\$29.00	\$29.00	Forced Polk to equal Marion
iv. Table & 3-4 chairs	\$23.10	\$23.10	Forced Polk to equal Marion
v. Mattresses:			

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Twin mattress	\$9.25	\$9.25	Forced Polk to equal Marion
Twin box spring	\$8.10	\$8.10	Forced Polk to equal Marion
Double/queen mattress	\$11.55	\$11.55	Forced Polk to equal Marion
Double/queen box spring	\$11.55	\$11.55	Forced Polk to equal Marion
King mattress	\$17.35	\$17.35	Forced Polk to equal Marion
	(if wet, rate negotiable)		
vi. Electronic Waste:			
PC, Monitor or Laptop	\$5.80	\$5.80	Forced Polk to equal Marion
TV - under 20"	\$15.05	\$15.05	Forced Polk to equal Marion
TV - 21" to 32"	\$20.80	\$20.80	Forced Polk to equal Marion
TV - Larger than 32" (1 Person)	\$26.60	\$26.60	Forced Polk to equal Marion
TV - In cabinet (\$15.00 Base plus hourly special service rate)	\$17.35	\$17.35	Forced Polk to equal Marion
Microwave (high / low range):			
Low	\$5.80	\$5.80	Forced Polk to equal Marion
High	\$11.55	\$11.55	Forced Polk to equal Marion
(n) <b>Special Services (Miscellaneous Junk Removal, Janitorial14)</b>			
¼ hour =	\$38.20	\$38.20	Forced Polk to equal Marion
½ hour =	\$76.35	\$76.35	Forced Polk to equal Marion
¾ hour =	\$114.55	\$114.55	Forced Polk to equal Marion
1 hour =	\$152.75	\$152.75	Forced Polk to equal Marion
Per minute charge	\$2.55	\$2.55	Forced Polk to equal Marion
+ Plus disposal costs			
a. Per truck per hour; 1-person	\$152.75	\$152.75	Forced Polk to equal Marion
b. Per truck per hour; 2-person	\$208.30	\$208.30	Forced Polk to equal Marion
Additional disposal charge per yard	\$13.00	\$10.60	
(Salem/Polk Co. Based upon .034 per lb. @ avg. 300 lbs. yard) (Salem/Marion Co. Based upon .044 per lb. @ avg. 300 lbs. yard)			
(o) <b>Temporary Containers:</b>			
Delivery fee - Restarts, temporary or first time user	\$34.35	\$34.35	Forced Polk to equal Marion
(p) <b>Tires:</b>			
Passenger without rims	\$6.95	\$6.95	Forced Polk to equal Marion
Passenger with rims	\$9.25	\$9.25	Forced Polk to equal Marion
Truck without rims	\$16.20	\$16.20	Forced Polk to equal Marion
Truck with rims	\$27.80	\$27.80	Forced Polk to equal Marion
Tractor - falls under item 20 (n) - Special Services (Janitorial).			

**Footnotes:**

- 1) Carts - The Franchisee shall supply carts and bins as part of service price. Customers will not place larger items or overfill the cart such that the lid cannot close properly. Carts shall be placed at curb or street edge with clear automated access within manageable reach from the street on service day. Maximum weight limits are: 180 lbs. - 95 gal., 120 lbs. - 65 gal., 60 lbs. - 35 gal., 40 lbs. - 20 gal. Customers shall not place hazardous chemicals; paints; corrosive materials; hot ashes and dirt/rocks into the roll cart.
- 2) 20 gallon solid waste cart service without mixed organics - This service is only offered to those customers that regularly recycle acceptable curbside items.
- 3) Mixed recycling - The process where two or more recyclable materials are collected together (i.e., not separated), in the combination of recyclable materials allowed by the director.
- 4) Mixed organics - Compostable material as defined by SRC 47.020(e); includes yard debris, food waste and food soiled paper when source separated for composting but does not include food soiled paper containing plastic or any other material that inhibits controlled biological decomposition.
- 5) Extra - Solid waste in excess of existing service package size.
- 6) Senior citizen / disabled head of household residential discount - must meet following criteria:  
Apply for and be approved for City of Salem Wastewater Rate Assistance Program. Customer must provide proof of approved status on Wastewater Rate Assistance Program. Once approved, 10% discount is applied to entire residential service package.
- 7) Damaged carts - Due to noncompliance with the recommended usage of carts (see footnote1), carts may be replaced at a cost to the customer. If damage is caused by fire; theft; flood or other circumstances, carts may be replaced through customers' homeowners insurance or by the Franchisee.

**TYPE OF SERVICE**

**Marion**

**Polk**

- 8) Residential Hardship - A residential customer may qualify for a residential hardship provided the tenant(s), caregiver(s) or any other capable family members are physically unable to move a solid waste receptacle to curbside for pick up. If the hardship is not readily evident to the Franchisee, supporting evidence provided by the customer to the Franchisee is inconclusive, or if the Franchisee believes that a hardship does not exist, the City of Salem may, at the request of the Franchisee or customer, investigate the hardship and render a decision. Must provide adequate accessibility<sup>13</sup> for collection vehicles.
  
- 9) Sharps Container - DEQ approved rigid plastic receptacle for residential infectious waste as defined in ORS 459.386 and 459.387.
  
- 10) Multi-Family complexes - 4 or more single family dwelling structures (SFD). If owner has multiple duplexes or triplexes clustered together they may request multi-family services.
  
- 11) Contamination - consists of depositing materials in the designated recycle or yard mixed organics carts that are not compatible for recycling and that requires contaminated recyclable material to be disposed as solid waste.
  
- 12) Base station - Franchisees' main office. Locations vary between franchise routes.
  
- 13) Accessible - Receptacle(s) must be located in single location with acceptable vehicle turning radius and adequate drive-up access. There must be no tree limbs adjacent to receptacle(s), and it must be accessible without manual movement.
  
- 14) Janitorial - Collection of solid waste or recyclable materials that require additional handling by the Franchisee, i.e., removal from yard or building. This service may also include driver/truck time for additional mileage not previously included in established rates.
  
- 15) Food Waste - Waste from meats, fish, shellfish, grains, fruits and vegetables, which attends or results from the storage, preparation, cooking, handling, selling or serving of food for human consumption. Food waste includes, but is not limited to, excess, spoiled or unusable food or dairy products, meats, fish, shellfish, grains, fruits, vegetables, breads and dough, incidental amounts of edible oils, and organic waste from food processing. Food waste does not include large amounts of oils and meats which are collected for rendering, fuel production or other reuse applications. Food waste does not include dead animals not intended for human consumption or animal excrement.
  
- 16) Food soiled paper - Paper products that have been in contact with food or food waste to the degree that they would not be able to be recycled into new paper products. Food soiled paper includes, but is not limited to, used paper table covers, used napkins, pizza boxes, coffee filters and waxy corrugated cardboard. Food soiled paper does not include unsoiled cardboard, paperboard, newspaper or office paper.